

Roberto Fois

User Experience Designer



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Personal Information

My eagerness to learn has always pushed me to improve myself and face new challenges. In the last three years I have lived and worked in Austria. That gave me the opportunity to learn how to work in a structured way and to be organized. But also how to work autonomously or in a team. In my last job experience I discovered Ux, and since that I have started to learn by myself and take courses in order to discover the secrets behind this beautiful and interesting discipline.

Skills

Problem solving Emotional Intelligence
Creativity Team management
Dedication Proactivity

Foreign Languages

English (spoken/written)

German (spoken/written)

Arabic (spoken/written)

Tools

Figma

Adobe xD

Sketch

Axure

Illustrator

Photoshop

Wix

Work Experiences

- ▶ **Ux Designer freelancer, Italy** 02/08/21 - now
 - Consulting, research and prototyping of websites and apps
- ▶ **Front/Back Office in Mondi AG, Vienna** 01/12/19 - 31/01/21
 - Cooperation with the other departments of the company in order to improve the service offered to clients, partners and colleagues
 - Management and update the internal database
 - Internal and external communication
 - Events organization
- ▶ **Front/Back Office in Wien Museum, Vienna** 01/06/18 - 16/05/19
 - Museum management autonomously
 - Customer care and team management
 - Administrative tasks
- ▶ **Reception in Hotel Miramare, Italy** 01/05/16 - 14/09/16
 - Reservation and complaint management
 - Administrative tasks
- ▶ **Customer Assistance in CAP Viaggi, Italy** 01/06/10 - 01/09/10
 - Representative of the travel agency in Sardinia
 - Mediator between agency, hotels and clients
 - Complaint management

Education

- ▶ **Master Ux Design Full Time** 10/2021 - now
 - Talent Garden Innovation School Milan
- ▶ **Google Ux Design Professional Certificate** 05 /21 - 08/21
 - Google Accademy
- ▶ **Introduction to User Experience Design** 05/21 - 06/21
 - Georgia Institute of Technology
- ▶ **Degree Foreign Languages (108/110)** 09/09 - 10/14
 - University of Pisa